personal information

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(509) 375-0465 (509) 376-3519 (work)

education

eastern washington university cheney, washington 99004-2447 (509) 359-2397

work experience: present position

lockheed martin information technology senior software engineer december, 2000 to present supervisor: vicki j. myer, (509) 376-3643

duties and responsibilities include defining and analyzing customer requirements, systems design, developing, testing and reviewing code, following established software engineering practices (configuration management, change control, testing, etc.) and preparing written and oral presentations. bachelor of science computer information systems december, 1988

skills include analyzing the business needs and processes of the hanford project customers and developing web-based solutions to enhance and streamline their efforts.

recent application development efforts include designing, developing and implementing a new content management system for the <u>www.hanford.gov</u> websites. this effort replaced a very large, static site and transformed it into a database-driven application.

all of the applications developed at hanford have been written on the macromedia coldfusion mx environment with a microsoft sql server and oracle backend database.

work experience: 1999 to 2000

washington state administrative office of the courts internet webmaster december 1999 to december 2000 supervisor: tom clarke, (360) 705-5304

duties and responsibilities included redesigning the internet presence for the washington state courts, maintaining and updating information on the internet, extranet and intranet web sites for the administrative office of the courts skills included analyzing the needs of the courts system customers to provide a one-stop location for court information. the main goal of this effort was to allow the citizens of washington state to become familiar with and take advantage of the information and services provided by the court system.

<u>www.courts.wa.gov</u> was built using macromedia coldfusion 5.0 and microsoft sql server 7.0.

work experience: 1997 to 1999

washington state legislative service center analyst/programmer september, 1997 to december, 1999 supervisor: ronda tentarelli, (253) 964-8993

duties and responsibilities included scheduling and coordinating help desk services and providing over-the-phone computer support to the washington state legislature. other duties included programming several support applications for maintaining the help desk as well as the legislative internet and intranet presence.

work experience: 1995 to 1997

lockheed martin services, inc. boeing computer services, inc. software engineer march 1995 to september 1997 supervisor: rick grandy, (509) 376-7967

duties and responsibilities included researching, analyzing and developing computer applications and new technology that could run over the internet and corporate intranet.

work experience: 1989 to 1995

boeing computer services, inc. systems analyst march 1989 to march 1995

duties and responsibilities included in-person and over-the-phone computer application support.

skills: programming/web development

macromedia coldfusion 4.0 to mx 7.0 microsoft asp.net microsoft sql server javascript mysql skills included scheduling and coordinating staff for the help desk and coordinating an effort to procure a commercial-off-the-shelf call tracking system.

while performing duties as a help desk lead and application programmer i created a help desk staffing program using microsft access and visual basic for applications. i also created several web-based applications using macromedia coldfusion 5.0 and microsoft sql server 7.0 including a web-based front end to the call tracking system, online phone directory, and the district finder which aids citizens in finding their voting district and associated state representation.

skills included analyzing the business needs of the hanford site contractors and develop ways to enhance and streamline their effort using the intranet and internet.

the applications built during this time included an online phone and electronic mail directory and a course tracking system for the human resources department of the department of energy's local office. all applications were developed using microsoft active server pages, c++ and sql server.

skills included troubleshooting and solving dayto-day computer issues for customers on the hanford site.

required extensive knowledge in several computer applications including microsoft windows versions 3.0 to 95, the microsoft office suite, lotus 1-2-3, wordperfect, corel draw! and cc:mail as well as several in-house created applications.

cascading style sheets/dhtml adobe photoshop cs adobe acrobat adobe illustrator

technical references:

dr. rustynne dalton legislative service center specialty services and training manager

p.o. box 7931 olympia, washington 98507 (360) 786-7177

mr. brant vondruska lockheed martin information technology senior software engineer

6316 wrigley drive pasco, washington 99301 (509) 376-7503 mrs. tina scott lockheed martin information technology web developer

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